



2025

Vacway

TECH IT SIMPLE

SMART LOCKERS AND TICKETING

We innovate in security and comfort
for your guests.

www.vacway.com





1. Challenges Faced by Hotels



Challenges

What are the pain points for your teams and your guests?

- **Manual locker access:** Lost or broken keys, delays in baggage handling, frequent staff intervention.
- **Unpleasant guest experience:** Long lines at reception, unintuitive procedures, frustration at check-in or check-out.
- **Outdated or non-automated lockers:** Constant need for assistance, frequent maintenance, outdated image of the hotel.
- **Unnecessary operating costs:** Staff tied up with repetitive tasks, underutilized luggage storage service.
- **Lack of data and real-time tracking:** Inability to anticipate demand or optimize space without digitalized processes.



What is VACWAY ?

We are a technology partner and service provider with strong development and production capabilities thanks to creating our own technology. We design and manufacture vending systems ranging from automated lockers to self-service kiosks

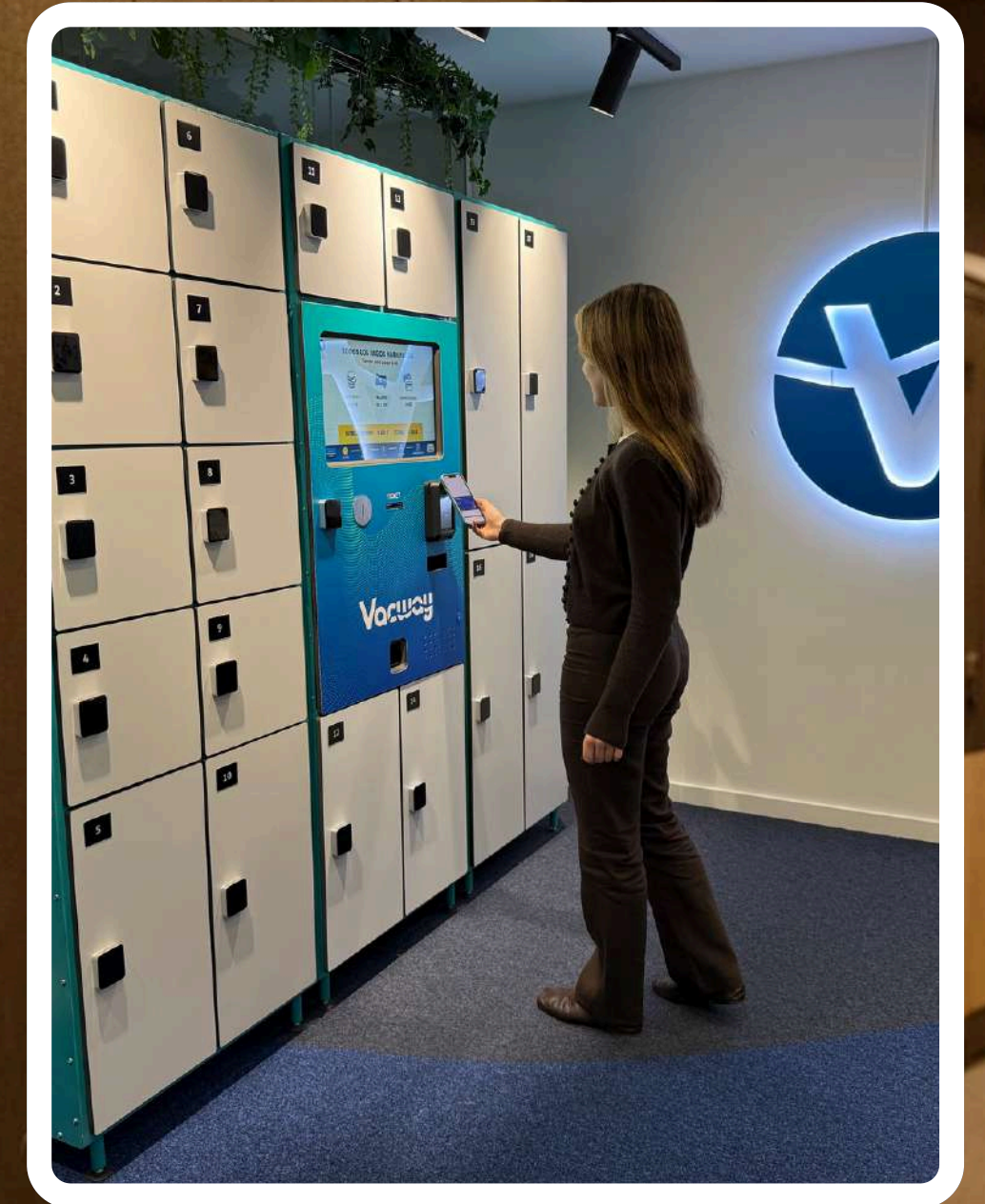
+3 millions
USERS

+250
POINTS OF SALE

+10
COUNTRIES

Forbes

TOP 100
Creative Spanish Companies 2020

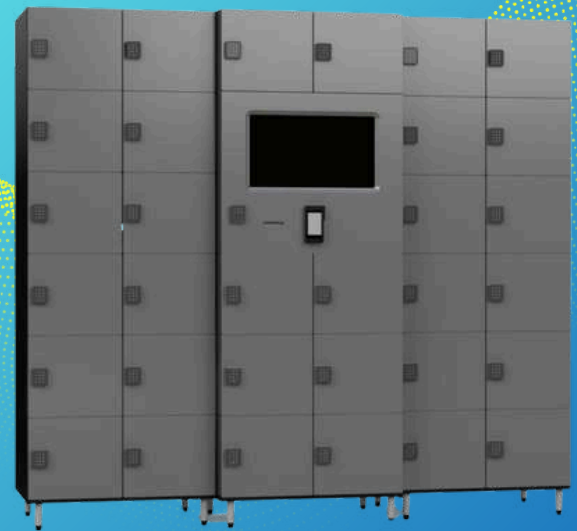




2. Our technology



Our Technology



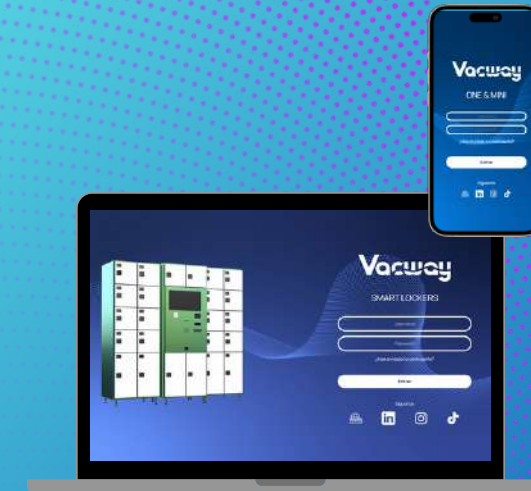
VACWAYlockers

Automated locker system
with PIN code



VACWAYkiosk

Automated and versatile kiosk
that adapts to multiple sectors
such as entertainment, museums,
conferences, events, and more.



VACWAYmanagement

Online platform for real-time
sales tracking

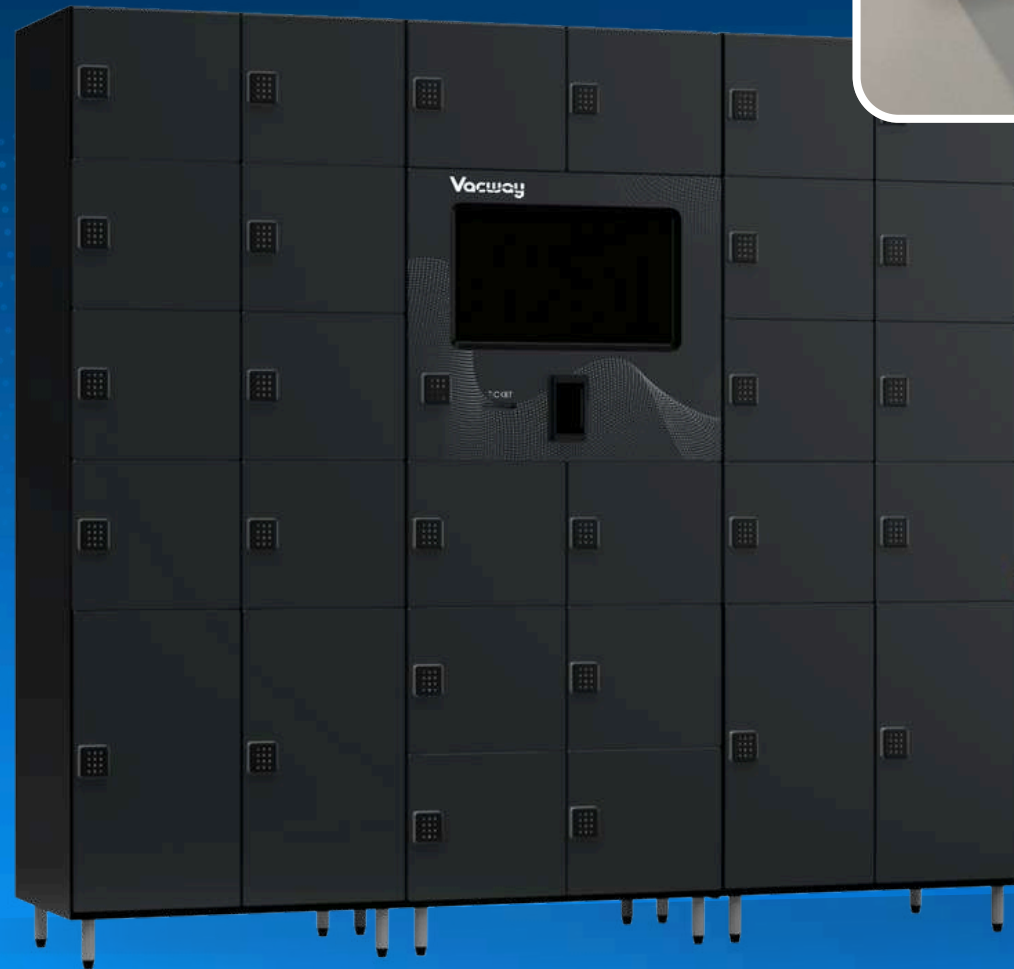


3. VACWAYlockers

Give your hotel's guest experience a fresh new boost.



Touch keypad



VACWAYlockers

VACWAYlockers is an innovative self-service locker management and rental system. It replaces traditional key-based lockers with smart lockers equipped with cutting-edge technology, controlled by custom software tailored to your needs. This solution enhances the customer experience while significantly boosting security.



Software designed to adapt to you: flexible, scalable, and fully customizable to meet the needs of your facility.



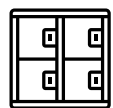
Why VACWAYlockers?

Vacway Lockers eliminates manual procedures related to luggage storage by offering an automated, simple, and efficient solution.

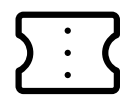
Thanks to its intelligent system, the **customer experience becomes smoother, faster, and more autonomous**, whether at arrival, departure or between bookings.

Locker rentals also **generate additional revenue** for the establishment while enhancing security and providing peace of mind for guests.

Finally, the **multilingual interface and integrated voice** instructions ensure optimal accessibility, **regardless of the traveler's profile**.



Modernize management



Digital point of sale with QR codes and kiosks



Security without complications



Full automation



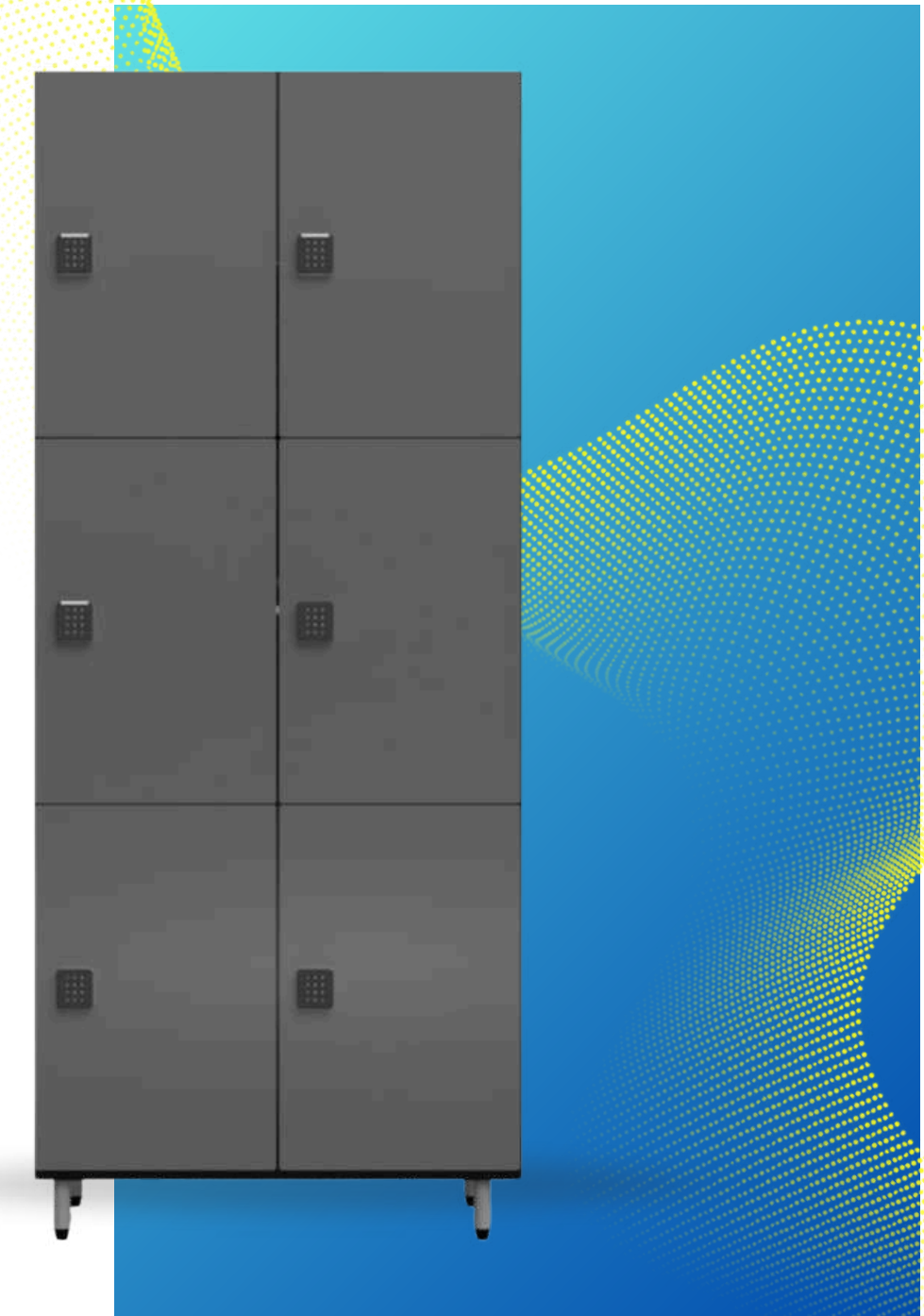
Complete customization to match your brand



Maximize your revenue, effortlessly



Sale of lockers accessible to people with disabilities



+25.000
LOCKERS IN 3 YEARS

+250
POINTS OF SALE



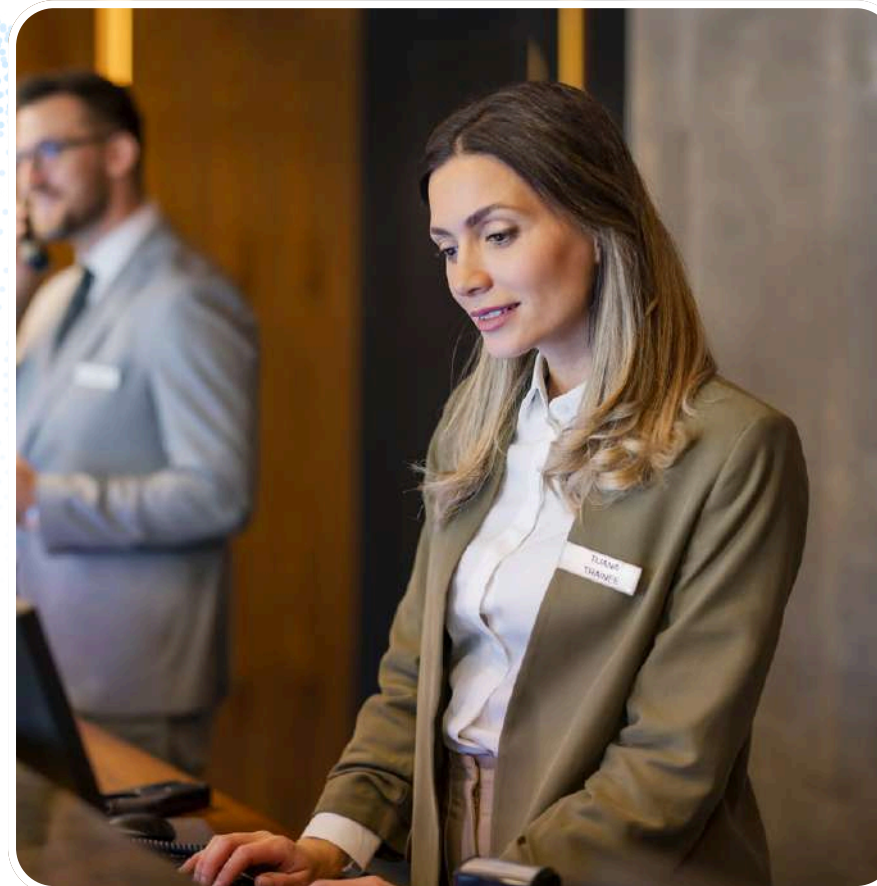
Efficiency and cost reduction

Optimize your hotel operations.



Less workload for staff:

By eliminating physical keys or cards, front desk assistance and technical interventions are reduced.







Service monetization:

Option to rent by the hour or per use, generating additional revenue for the hotel.



The most all-in-one solution on the market



	With VACWAYlockers	Luggage storage lockers
 Customer Experience	Fast and secure access, managed via mobile or kiosk.	Manual access with keys, risk of loss and waiting time. Outdated experience.
 Efficiency	Automated system reducing staff workload.	Staff required to manage access, keys, and troubleshoot issues.
 Additional Revenue	Possibility to monetize locker usage, generating effortless income.	No Economic Return Only maintenance costs.
 Security	Monitoring, digital locking, and protection.	Low Security : risks of theft, unauthorized access, and lack of traceability.

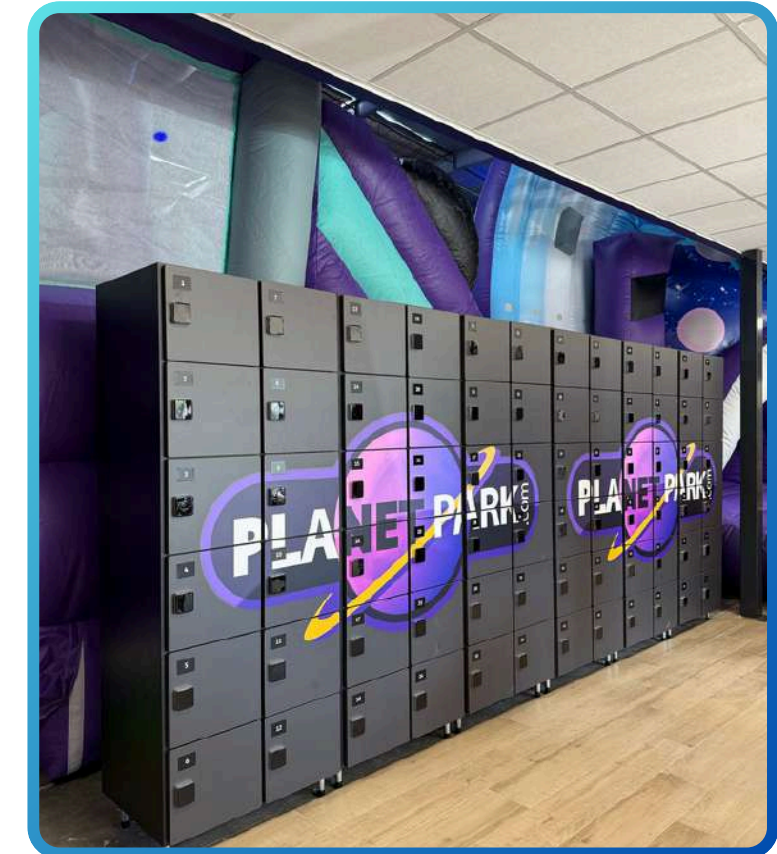
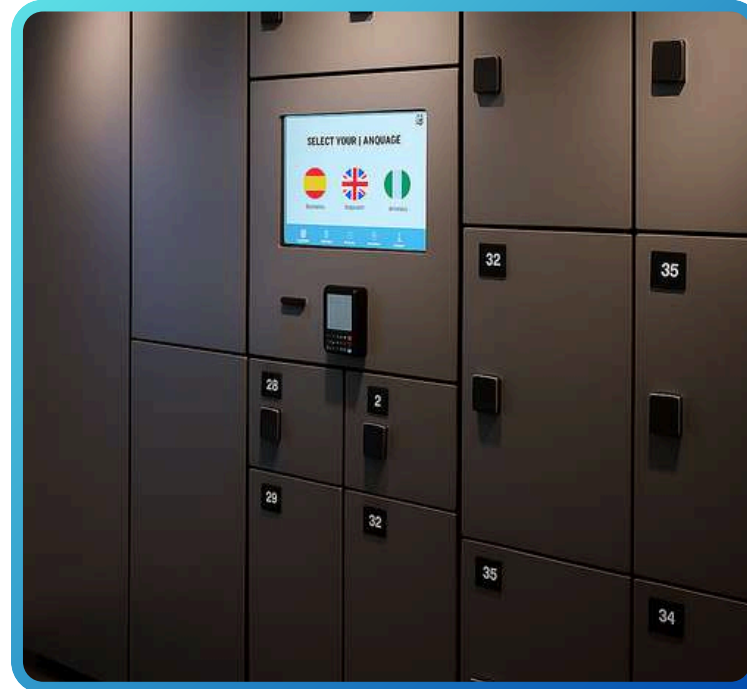


On top of that, you can design them exactly the way you want!

We design and customize locker dimensions according to your needs. You can choose the finish, design, and materials you prefer: metal frame or stainless steel, with phenolic doors. Additional interior material options include water-resistant MDF and HDF.

Both are available in a basic finish (without vinyl or images) and a premium finish (vinyl wrapped with your logo or desired graphics).

THEY TRUST US





Choose from different sizes

2025

You can select the locker size that best suits your needs and even combine different sizes within the same locker unit.



Choose from various finishes and colors

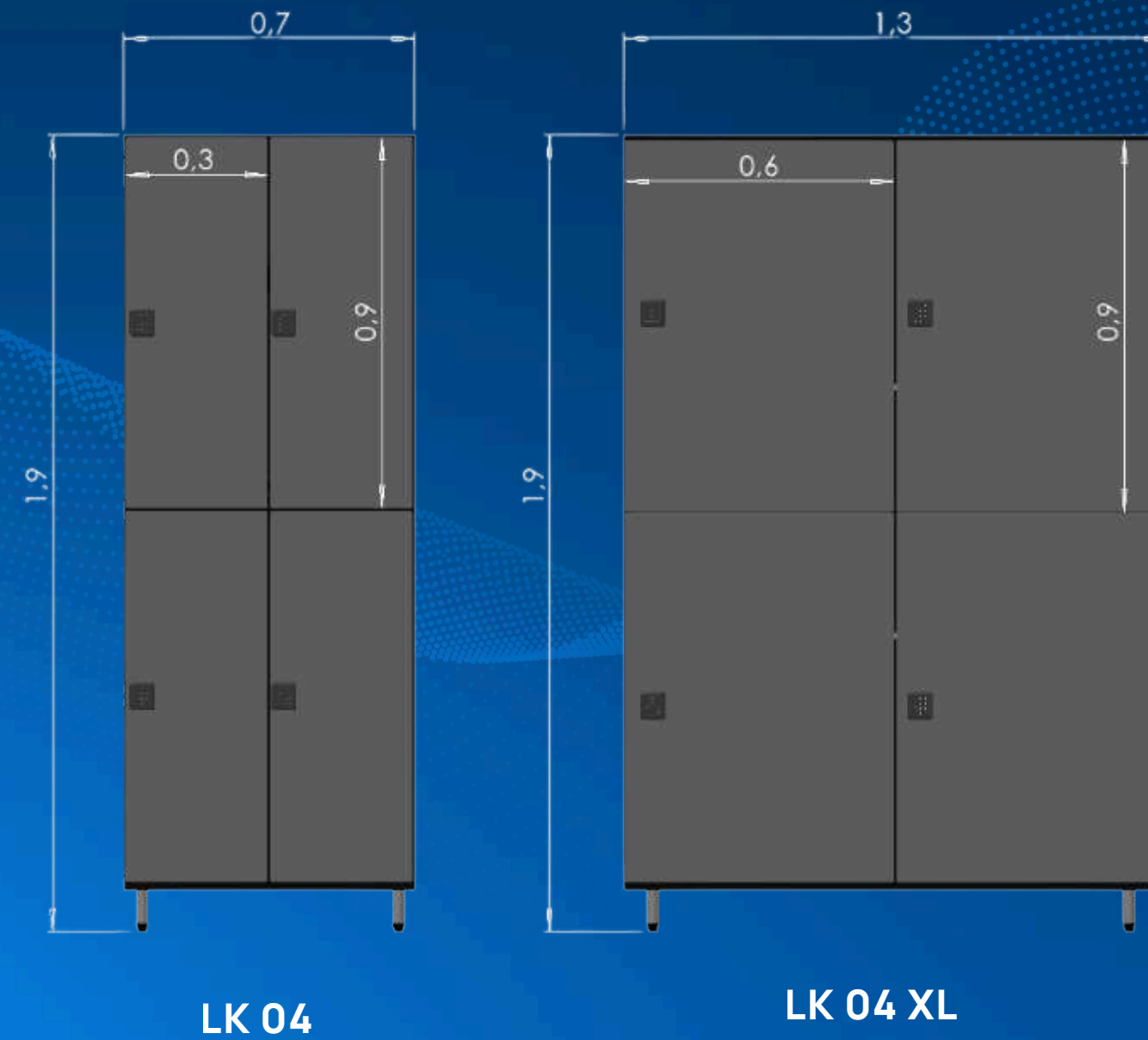
We adapt to your brand colors and customize them to your preference.



Choose from different sizes

2025

You can select the locker size that best suits your needs and even combine different sizes within the same locker unit.



Choose from various finishes and colors

We adapt to your brand colors and customize them to your preference.



The most complete and autonomous solution on the market

for locker management in hotels.



Dynamic Seasonal Pricing

Set custom rates based on demand, key dates, or peak seasons, strategically and automatically maximizing revenue. .



Quick Access System

Unlike other systems that require users to return to the terminal each time they access the locker, our quick access system allows them to open the locker directly using a dedicated keypad for each unit. Greater convenience, less waiting, and a simplified user experience



Pre-Sale

Your customers will be able to book their lockers in advance directly from your website, ensuring convenience and easy planning



The most complete and autonomous solution on the market

for locker management in hotels.



Real-Times Sales Report

Track your sales and view revenue by channel cash, card, or online payment in real time. Manage all your transactions from a centralized platform for simplified and efficient control.



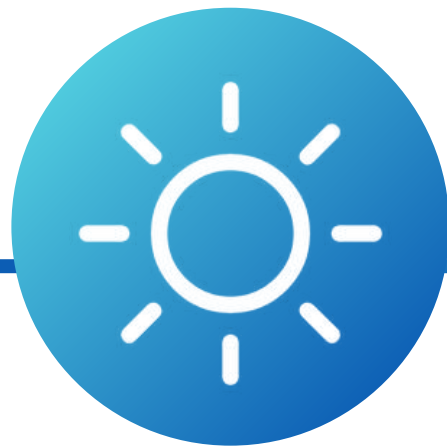
QR Code

Customers can manage and pay for the service directly from their smartphone via a QR code. The process is 100% automated and there's no waiting.



Operating Modes

Designed to reduce queues and streamline operations, our fast access system ensures secure and seamless luggage storage for your guests. After check-in, each guest can independently access their belongings by simply entering their PIN code directly on the locker, unlike traditional solutions that require assistance at the front desk. This innovative approach allows your guests to enjoy a smooth, hassle-free stay without interruptions.



Mode #1 Per Day

Allows the guest to open the locker as many times as they want within 24 hours.

RECOMMENDED



Mode #2 Per Hour

Allows the guest to open the locker as many times as they want during the rental period.



Mode #3 Per Access

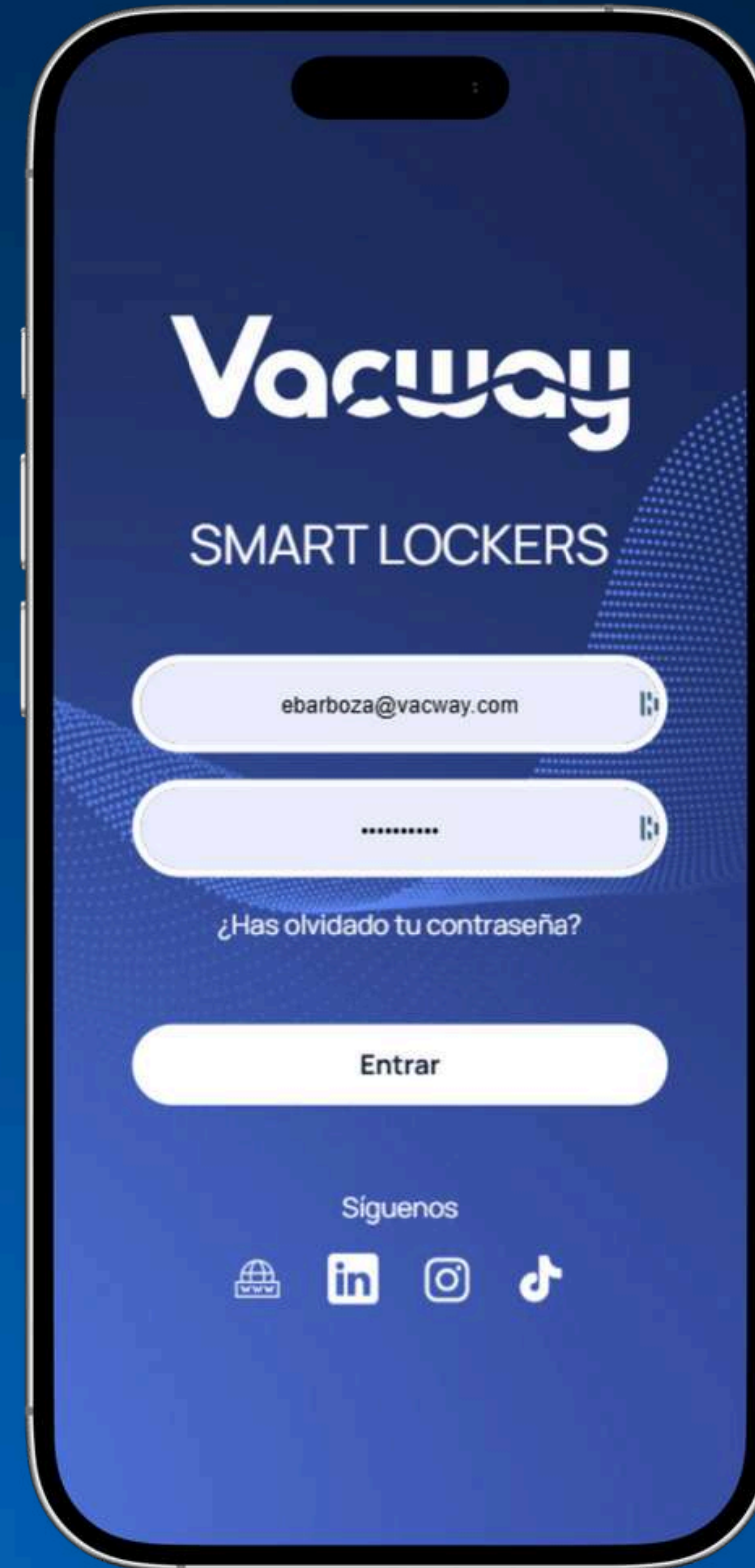
Ensures a single locker opening for each validated payment.



Speed up self-management with QR code

Your customers no longer have to go through the payment booth to reserve their lockers. Now, using our QR code, they can self-manage and pay for this service directly from their own mobile devices. No lines and 100% automatic!

At the end of the online purchase process, they will have the locker number and PIN code on their mobile device, along with additional information about the purchase.



TRY IT YOURSELF





4. VACWAY smart towels

SMART LOCKERS WITH AUTOMATED TOWEL CHECK-OUT AND RETURN
MANAGEMENT

Customized systems that enhance the guest experience.



Flexible Technology

We've developed a feature that streamlines towel management within the hotel.

HOW DOES IT WORK?



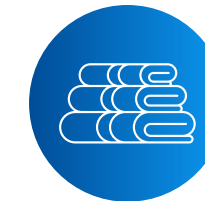
1st Step

The guest enters their room number on the smart locker.



2nd Step

They retrieve a clean towel quickly and without any contact with staff.



3rd Step

They retrieve a clean towel quickly and without any contact with staff.



Benefits for the Hotel

- **Reduced manual work** and improved staff efficiency
- **Prevention of towel loss** and better stock management
- **Fast, modern service** with no waiting at the front desk or pool
- **Organized system** separating clean and used towels, strengthening hygiene protocols
- **Cost savings:** fewer lost or damaged towels, leading to lower replacement expenses





5. VACWAY management

Connect, monitor, and optimize your site in real time



VACWAYmanagement

The cloud platform centralizes and manages all your Vacway systems in real time, optimizing your site's operational efficiency while delivering a smoother, more modern experience for your guests.



Features



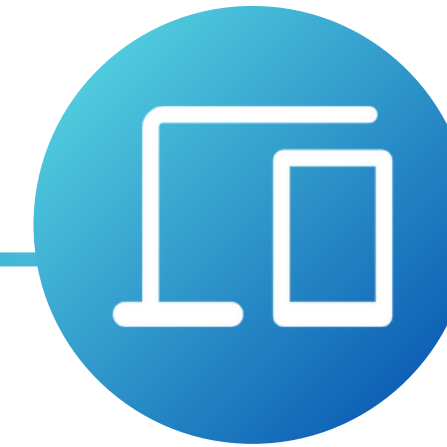
Real-Time Sales Reports

View detailed sales data by product, payment type, and more.



Custom KPIs and Dashboards

Analyze your business performance with sales comparisons and other key indicators.



Remote Management and Control

Monitor and take real-time actions on your machines remotely.



The most flexible technical support on the market

An expert ready to assist 24/7

On-site: within 24 to 48 hours

If an issue requires on-site resolution, our specialized technical team will be on-site within 24 to 48 hours.*

Remote: immediate response

Our IT team will connect remotely to diagnose and resolve the issue. They are available every day, including weekends.

*Water parks only



TURN CHAOS

www.vacway.com





INTO ORDER

www.vacway.com



Vacway

TECH IT SIMPLE

**STREAMLINE MANAGEMENT, ENHANCE THE GUEST EXPERIENCE, AND
EFFORTLESSLY BOOST YOUR REVENUE.**

Travessera de Gràcia, 17-21, 4-2 Barcelona.
938 31 37 91 info@vacway.es

www.vacway.com